



**THE PINES SURGERY**  
**FRIENDS AND FAMILY TEST**  
**RESULTS**  
**MAY 2016**



**How likely are you to recommend  
our GP practice to friends and  
family if they needed similar care or  
treatment?**

<b>Extremely Likely</b>	<b>19</b>
<b>Likely</b>	<b>23</b>
<b>Neither Likely nor Unlikely</b>	<b>5</b>
<b>Unlikely</b>	<b>1</b>
<b>Extremely Unlikely</b>	<b>0</b>
<b>Don't know</b>	<b>0</b>
<b>Total Responses</b>	<b>48</b>